



### Cloud Requirements

No specific software is required to be installed by Agents or customers to access and use IssueCentre. The leading browsers below are supported, other common browsers, such as Opera are standards compliant but have not been certified with IssueCentre.



#### Browser

Internet Explorer	IE8 Minimum (IE10 Recommended)
Firefox	Latest version
Chrome	Latest version
Safari	Latest version

### License Requirements

License purchase requires the following:



#### Application Server

JBoss J2EE Server 7.1.1  
Min 1GB RAM (4GB Recommended)  
Compatible with Apache/IIS WebServer/NGINX/JAVA 7

#### Database Server

Postgres 8.3  
SQL Server 2005/2008  
Min 1GB RAM (4GB Recommended)

N.B. Database & Application Server can be hosted on the same machine for smaller deployments.

### Email Integration

Outbound email compatible with any SMTP email server including MS Exchange

Inbound email compatible with any IMAP email server including MS Exchange

### System Notes

An HTTPS security certificate is required to encrypt all traffic

Compatible with 32 and 64 bit Operating Systems